

FAQ for Jumptopia: Holiday Village

1) Where are you located? Do you have a taxi drop off point?

We are located at Marina Bay Sands Expo and Convention Centre, Hall B. The address is 10 Bayfront Ave, Singapore 018956. Our nearest MRT stop is Bayfront station (CE1/DT16) and there is 1 taxi stand just outside Sands Expo & Convention Centre.

2) What are your operating hours?

We are open from Mon-Sun: 10am to 9pm (5 sessions per day). Play session timings are 10am-12pm, 12.15pm-2.15pm, 2.30pm-4.30pm, 4.45pm-6.45pm and 7pm-9pm. 15 mins cleaning will be carried out after each session ends.

3) How much is your ticket? Does adult need to pay to enter your park?

Our admission charges start from \$28 per pax, regardless of child or adult. Family package of 2 pax is available at \$52. Children under 12 months old can enter for free when accompanied by a paying adult. Please refer to our ticketing page for more details.

4) How do you track our play time? What happens if I exceeded the play time?

A wrist band will be issued upon entry and the entry timing will be indicated on the wrist band. You can track your play time using the entry timing.

5) How big is Jumptopia: Holiday Village and what are the play areas?

Occupying 44,000 square feet in space, you can find up to 15 giant bouncy castles, craft activities zones, instagrammable photo zones and activities specially crafted by Kiztopia.

6) What is the suitable age for Jumptopia: Holiday Village? / Is there any age restriction?

Jumptopia: Holiday Village is suitable for children of all ages. We welcome adults to try out and join in the fun too! For young children below the age of 10, adult close supervision will be required as there is a lot of physical activity ongoing.

7) Must I be vaccinated to enter Jumptopia: Holiday Village?

All visitors must be fully vaccinated* except for aged 12 and below. Vaccination status will be verified upon admission.

*2 weeks after receiving full regimen, or has a negative pre-event test (PET) result in the past 24h before end of visit. PET needs to be done in MOH test center or registered clinic. Self ART test will not be accepted.

8) I have a family of 4 pax, are we able to visit Jumptopia: Holiday Village?

We allow groups of more than 2 pax only if they are from the same household. We will also strongly encourage the same household to split into groups of 2 when inside the venue.

9) Do you have a restroom and nursing room inside your venue?

There is a restroom available just outside Hall B. As for the nursing room, it is located beside Chanel.

10) Are socks compulsory for the event?

Socks are required for all guests. Non-slip socks are compulsory for children. You may bring along your own pair of socks. Should you require, you can purchase Kiztopia's non-slip socks at \$3 a pair.

11) Where can I purchase Kiztopia merchandise from?

You may purchase Kiztopia themed merchandise from our gift shop area located near the entrance. For more details, approach our friendly staff to find out more.

12) I am an existing Membership Passholder at Kiztopia outlets, can I use my pass for admission at Jumptopia: Holiday Village?

As Jumptopia: Holiday Village is a one-time event, we will require all guests to purchase event tickets for admission.

13) Do I need to do an advance booking for my preferred play session?

Each ticket will come with a valid booking slot and selected date of visit. No separate booking of play session will be required.

14) Does your venue provide lockers?

Yes, lockers are available for rent onsite.