

## FAQ for Kiztopia Club Punggol

### 1) Where are you located? Do you have a taxi drop off point?

We are located at Punggol Town Square, 85 Punggol Central, Unit #01-01, Singapore 828726. It is right by the Waterway Point shopping mall, and right under the Water Town Condo. Our nearest MRT stop is Punggol (NE17) and nearest LRT stop is Punggol (PTC).

### 2) What are your operating hours?

Sunday-Thursday: 10am-9pm  
Friday and Saturday: 10am-10pm

### 3) How much is your ticket? Does adult need to pay to enter your park?

Our admission charges start from \$18 for one hour play time and \$28 for two hours play time. Depending on the duration you go for, charges may vary. Each ticket allows the admission of one child + one adult. Additional adult will be \$8 per pax. Children under 12 months old can enter for free when accompanied by a paying child & adult. Please refer to our ticketing page for more details.

### 4) How do you track our play time? What happens if I exceeded the play time?

A wrist band will be issued upon entry and the entry timing will be indicated on the wrist band. You can track your play time using the entry timing. There will be a 10 minutes grace period – additional charges will be imposed once the stipulated timing is exceeded by more than 10 minutes.

### 5) How big is your playground and what are the play areas?

Our park occupies 5,500 square feet in space and houses up to 12 play concepts including:

- Indoor driving car area
- Role play rooms
- Ball pits
- Toddlers sandpit
- AR games
- Trampolines
- Thrilling slides
- And more!

### 6) What is the suitable age for your park? / Is there any age restriction?

Our park is suitable for children 12 months to 10 years old. We welcome all ages to try out and join in the fun! For young children below the age of 10, adult close supervision will be required as there can be small objects and areas which may not be suitable.

### 7) Do you have food in your park and what type of cuisine do you offer?

We have a full-fledged restaurant with specially curated menu that serves healthy and wholesome food for the whole family. We do not serve halal food.

**8) Do you have a restroom and nursing room inside your park?**

There is a restroom inside our park premises but there is no nursing room available.

**9) Are socks compulsory? If yes, do we need to purchase socks from your park?**

Socks are required for all guests. Non-slip socks are compulsory for children. You may bring along your own pair of socks. Should you require, you can purchase Kiztopia's non-slip socks at \$3 a pair.

**10) Are there any pre-launch promotion that we can look forward to?**

Stay tune for promotion updates on our website or social media platforms (@kiztopiasg) this May to find out more!

**11) Where can I purchase Kiztopia merchandise from?**

You may purchase Kiztopia themed merchandise from our gift shop in our parks or on selected ecommerce websites like Lazada, Q10 and Shopee. For more details, approach our friendly staff to find out more.

**12) I am an existing Annual/15x Admission Passholder at Kiztopia Marina Square, can I use my pass for admission at Kiztopia Club?**

Kiztopia Club is a sub-brand of Kiztopia. Each outlet uses a different credit system for their passes hence usage of Kiztopia Marina Square membership pass is not allowed at Kiztopia Club.

**13) Do I need to do an advance booking for my preferred play session?**

Yes, kindly proceed to our booking page at [www.kiztopia.com](http://www.kiztopia.com) to book your preferred play session. Please refer to our booking page for more details.

**14) I am interested to purchase the VIP Card, can you share more information with me?**

Our VIP Card is priced at \$328 and available for sale during the pre-opening period (TBA). The card allows unlimited play time on any day. Each admission admits one child and one free accompanying adult. The card is tag to the child and is non-transferable. The card is valid for a year from the date of issue and comes with the following entitlements:

- Complimentary Gift Pack worth \$128.  
Inclusive of \$50 Birthday Party discount voucher at the selected outlet of purchase
- 10% off Kiztopia Café
- 10% off Kiztopia Gift Shop
- FREE 2 pairs of socks upon purchase