

FAQ for Jumptopia

1) Where are you located? Do you have a taxi drop off point?

We are located at D'Marquee @ Downtown East, 1 Pasir Ris Close, Singapore 519599. Our nearest MRT stop is Pasir Ris (EW01) and there is 1 taxi stand at Begonia Car Park which you can choose to drop off at. There is also a FREE shuttle bus service from Pasir Ris MRT that drops off next to D'Marquee.

2) What are your operating hours?

We are open from Mon-Sun from 10am to 10pm.

3) How much is your ticket? Does adult need to pay to enter your park?

Our admission charges start from \$18 per pax, regardless of child or adult. Family package of 4 pax is available at \$64. Children under 12 months old can enter for free when accompanied by a paying adult. Please refer to our ticketing page for more details.

4) How do you track our play time? What happens if I exceeded the play time?

A wrist band will be issued upon entry and the entry timing will be indicated on the wrist band. You can track your play time using the entry timing.

5) How big is your event and what are the play areas?

The event occupies 12,000 square feet in space and houses up to 7 giant Kiztopia-themed bouncy castles, craft activities zones, instagrammable photobooths, yummy snack selections, and activities specially crafted by Kiztopia.

6) What is the suitable age for your event? / Is there any age restriction?

Our event is suitable for children 12 months to 16 years old. We welcome all ages to try out and join in the fun! For young children below the age of 10, adult close supervision will be required as there is a lot of physical activity ongoing.

7) Do you have a restroom and nursing room inside your venue?

There is a restroom available just outside D'Marquee. There is no nursing room inside the venue.

8) Are socks compulsory for the event?

Socks are required for all guests. Non-slip socks are compulsory for children. You may bring along your own pair of socks. Should you require, you can purchase Kiztopia's non-slip socks at \$3 a pair.

9) Where can I purchase Kiztopia merchandise from?

You may purchase Kiztopia themed merchandise from our gift shop at the event. For more details, approach our friendly staff to find out more.

10) I am an existing Annual/15x Admission Passholder at Kiztopia Marina Square, can I use my pass for admission at Jumptopia?

As Jumptopia is a one-time event, we will require all guests to purchase event tickets for admission.

11) Do I need to do an advance booking for my preferred play session?

Each ticket will come with a valid booking slot and selected date of visit. No separate booking of play session will be required. Please refer to www.kiztopia.com for more details.